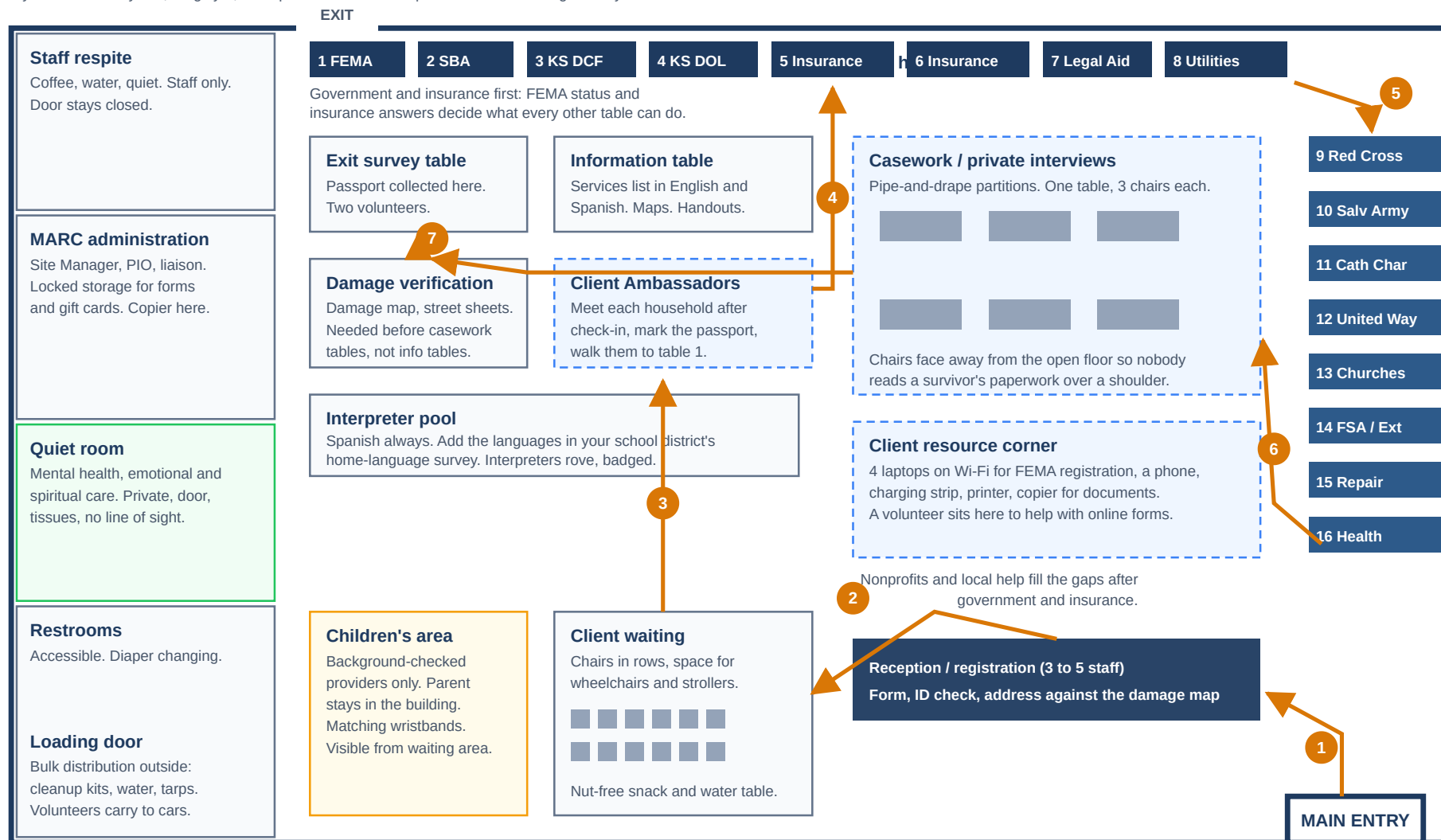


Sample MARC Floor Plan

Gym or community hall, roughly 6,000 sq ft. Not to scale. Adapt table count to the agencies you confirm.



Client flow: 1 enter and check in, 2 wait, 3 damage verified + ambassador, 4 government and insurance tables, 5 nonprofit tables, 6 casework if needed, 7 exit survey and leave.

Government / insurance table

Nonprofit / local table

Staffed service zone

Private / quiet

Children's area

Greeters and parking volunteers outside.
Accessible parking closest to this door.
One way in, one way out.

Adapted from Appendix M of the Multi-Agency Resource Center Planning Resource (American Red Cross, Catholic Charities USA, The Salvation Army, 2015). Government and insurance tables first, nonprofits second, casework private, children visible from waiting, one way in and one way out. Renumber tables for the agencies you confirm.

responseteam.org/tools/marc-toolkit/